



## **Basic Information & Requirements for Dog Day Care & Boarding**

At Molly & Friends, we want your dog to have fun, with the opportunity to rest as needed, in a safe, supervised and stimulating environment. With that in mind, we offer services and activities to keep your dog engaged and active throughout his/her time with us. Our staff genuinely love animals and recognize their responsibility in ensuring safety, as well as fun. All of our staff are certified in pet 1st Aid and CPR. A minimum of one staff is required in any area where dogs are spending their time. Dogs that are lower energy, older or less interested in play time will have a separate space to laze the day away. If a dog seems stressed, frustrated or shows signs of aggression, it will be removed from the group for an opportunity to become calm. If the staff deem the dog is ready to rejoin his/her friends, we will do so slowly, with the utmost regard to safety. If not, the dog may spend the remaining time with limited canine interactions. These situations will be discussed with the owner upon pickup to determine the best course of action for dogs and humans alike.

In order for a dog to enter our facility, **the owner must show proof of current vaccinations for their pet.** Molly & Friends requires current Rabies, Bordetella and Distemper vaccinations. Hard copy proof of documentation must show date vaccine received and expiration date or recommended return date. Some veterinarians are also recommending an annual flu shot for dogs, especially if they spend time in group settings. Molly & Friends encourages you to speak with your veterinarian about this vaccination.

**Rabies** - vaccine required yearly or every 3 years

**Bordetella** - vaccine recommended every 6 months, required yearly and must have been administered at least 7 days prior to visiting Molly & Friends

**Distemper** - vaccine required yearly

We **strongly recommend** that your dog is on a **preventative treatment for pests** such as worms, lice, fleas and ticks.

**Dogs must be in good health** to attend Molly & Friends and should not have had any exposure incidents within 30 days of attending.

**Dogs must be 16 weeks or older**, in order to attend Molly & Friends.

All **males must be neutered by the age of 9 months** to attend Molly & Friends. Unneutered male dogs (over the age of 9 mo) will not be allowed at Molly & Friends. Female dogs that are "in heat" may not attend.

**We sincerely ask that you abide by the above requirements to ensure a healthy safe environment for all our dogs and staff.**

**Before any dog can officially attend Molly & Friends, a temperament check is required.** This is an opportunity for the owner and staff to determine if daycare is the right setting for your pup. We will slowly introduce your dog to a few members of the pack. We are watching for signs of aggression (toward dogs and people), excessive anxiety, cowering and slinking in corners or against walls, etc. We want your dog's time at Molly & Friends to be stress free and beneficial. If your dog shows the signs mentioned above, it may not be a good fit. Every dog will be evaluated on a case by case basis. Molly & Friends has the right to refuse services to any dog should staff deem it appropriate and necessary.

**Our business hours are Monday - Friday, 7 am - 6 pm.** If you have not arrived to pick up your dog by the end of business hours or at the agreed upon pickup time, extra fees will be assessed, per the contract agreement. It is at the Molly & Friends owner's discretion whether to continue to wait with the dog at the facility or secure the dog for the night. The dog owner will be charged an appropriate fee depending on which option is chosen. Molly and Friends' owner reserves the right to contact law enforcement in these situations.

Molly & Friends strives to provide the most comfortable boarding environment for your pets. Dogs will be settled in enclosures to snooze the night away. You may bring bedding and / or a stuffie for your pet's comfort. Molly & Friends can provide bedding if needed. Dogs from the same household will be settled in the same enclosure unless otherwise requested. **Please also provide food and feeding instructions for your dog.** In addition to reimbursement, a convenience fee will be added to a dog's total bill, if food needs to be purchased on their behalf. Please do not bring bowls for daycare or boarding. Molly & Friends has bowls and slow feeders available. Please bring food in a hard sided container.

Boarding dogs will participate in full days of daycare during their stay. They must have the appropriate temperament for this setting. Daycare is included in the daily boarding fee. Dogs cannot consistently require separation if they are unable to participate in the group setting due to aggression and / or safety concerns. **If your dog does not regularly attend daycare and you're planning to board, we strongly encourage you to schedule daycare play ahead of their stay. It can be extremely stressful for a dog to be dropped off for an overnight stay in an unfamiliar location with unfamiliar people. This anxiety inducing situation can cause safety issues for all the dogs and the staff.**

Dogs being boarded will see a Molly & Friends attendant around 645 am during the week. At this time, they will be let out of their enclosures while things are cleaned up for the day. Dogs will participate in day care throughout the day. Morning / Afternoon / Evening meals will be provided per owner instruction. Between 6 pm - 7 pm, staff will begin to get them settled in their enclosures. A late evening, before bed, potty break will also be provided. Dogs will be monitored by video by owner / management of Molly & Friends at night. On the weekends, dogs will be cared for in 2 shifts, with brief kenneling during midday. Meals will be provided per owner's instructions. Pickup times will be established when booking or at drop off. Molly & Friends will strive to be as accommodating to owners as possible.

If a dog becomes excessively dirty during boarding or daycare from slobber, urine, feces, etc., staff may deem a bath necessary. It is expected that the dog owner will pay for the bath service provided.

**Boarding spots are limited at Molly & Friends. In order to reserve your spot, we require a 50% NON REFUNDABLE deposit. If you decide to cancel your reservation, your deposit will not be refunded nor will it be used as a credit toward other reservations, services or products.**

Please be advised that Molly & Friends will not provide boarding over the 4th of July holiday.

All sales are final. Unopened / unused items may be exchanged for an item of equal or lesser value.

Passes are nonrefundable and expire one year from date of purchase.

When filling out the Molly & Friends contract and providing information about your dog, we ask for your complete honesty. There are inherent risks when bringing pups together. With your help, we can mitigate as many as possible and do our best to ensure a happy healthy pack!